Abdul Aziz

Managed Services Engineer

Details

Address

Jln. H. Japat 1 No. B-19 RT/RW 06/01
Depok, 16417
Indonesia

Phone

+628561442811

Email

azizturn@gmail.com

Links

https://azizpunya.com/cv

Skills

Analytical Thinking Skills
● ● ● ● ● ●

Linux System Administration
● ● ● ● ● ●

Windows System Administration
● ● ● ● ○

Database Administration
● ● ● ● ○

Kubernetes and CI/CD
● ● ● ● ○

IT Project Management
● ● ● ○ ○

Cisco Networking
● ● ● ● ○

Cloud Computing
● ● ● ● ●

Hosting
● ● ● ● ●

Fortigate and Fortiweb
● ● ● ● ●

Profile

Hello! I am Abdul Aziz.

Managed Service Engineer, System Administrator, and IT Specialist.

Proven ability to create and deliver solutions tied to business growth, organizational development, and systems/network optimization. Skilled problem identifier and troubleshooter comfortable managing systems, projects, and teams in a range of IT environments.

Employment History

Managed Service Engineer, PT. Biznet Gio Nusantara

Apr 2018 — Present   📍 Jakarta

- Design and implement new managed service customer
- Consulting and join in Pre-sales activity
- Identifies, researches, and resolves daily technical problems existing managed service customers
- Create and maintain comprehensive documentation as it relates to server and network topology, equipment, and configuration

Hosting Engineer, PT. Supra Primatama Nusantara (biznet)

May 2013 — Mar 2018   📍 Jakarta

Responsible for provisioning / configuration, developing and maintenance of systems hardware and software and related infrastructure :

- Shared Hosting
- VPS (Virtual Private Server)
- Cloud Computing
- Managed Services
- DNS, SMTP Server

Technical Support, PT. Master Web Network

Dec 2011 — Apr 2013   📍 Jakarta

- Maintaining a positive, empathetic and professional attitude toward customers at all times.
- Responding promptly to customer inquiries.
- Communicating with customers through various channels.
- Acknowledging and resolving customer complaints.
- Ensure customer satisfaction and provide professional support.

Languages

Bahasa

● ● ● ● ●

English

● ● ● ○ ○

Education

Universitas Gunadarma, Information System

Nov 2007 — Nov 2011　　📍 Depok

Bachelor's Degree

Certification

AWS Certified Solutions Architect - Associate

Jan 2020 — Jan 2023　　📍 Jakarta

Credential ID QQBB7RW2FFF1QVGD

Fortinet NSE 2 Network Security Associate

Jul 2019 — Jul 2021　　📍 Jakarta

Credential ID D6InzTUybJ

Fortinet NSE 1 Network Security Associate

Nov 2018 — Nov 2020　　📍 Jakarta

Credential ID Bxc3xN5pzz